

Your Mortgage Account – Security Identification

To help prevent fraud and protect your accounts you will be asked to confirm the passwords you provide below when contacting us by telephone for information on your mortgage after it has completed.

	Applicant 1	Applicant 2
First name	<input type="text"/>	<input type="text"/>
Surname	<input type="text"/>	<input type="text"/>
Date of birth (DD MM YYYY)	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Password 1 – First Primary School	<input type="text"/>	<input type="text"/>
Password 2 – Mother's maiden name	<input type="text"/>	<input type="text"/>
Password 3 – Customer code word (optional)	<input type="text"/>	<input type="text"/>

When receiving telephone instructions we will ask for two or more of the above.

Always take reasonable steps to keep the passwords and other security information secret at all times. This is essential to help prevent fraud and protect the accounts. Take care when storing or disposing of information about your accounts. You should take simple steps such as shredding printed material. It is essential that you tell us as soon as possible if you suspect or discover someone else knows your security information – call our Customer Service Staff on 0845 845 0829.

Signature	<input type="text"/>	<input type="text"/>
Date (DD MM YYYY)	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

For help in the completion of any part of this form, or for further information on the products and services provided by Scottish Widows Bank, please call our Customer Services Team on:

0845 845 0829

Or visit our website:

www.scottishwidowsbank.co.uk